

TERMS OF SERVICE

By commissioning me, you are agreeing to these terms and conditions. Please make sure to read and understand them beforehand, thank you!

Payments/Pricing:

1.1 - All transactions are done through Stripe. Once we have agreed on the final price, I will issue you a Stripe invoice.

1.2 - All payments are upfront.

1.3 - The prices listed in the commission sheet are estimated prices, and they can rise depending on the complexity of the request. That being said, in most cases they will stay the same as listed on the sheet – but I will give you the final quote before any payment is requested and before any work begins.

1.4 - If you request any large changes or alterations during the commission process after the final design was agreed upon and I started working on it, or after the commission was completed, an additional fee will be requested. The exact price of such changes will depend on the complexity of the request, and will be communicated before they are made.

Said fee needs to be paid in full before I start working on the changes.

Refunds:

2.1 - I do not offer refunds on completed works under any circumstances.

2.2 - Partial refunds can be requested mid commission if you are, for any reason, unable or/and unwilling to continue, or in the case of me canceling the commission.

For example: if you decide to cancel a commission before any work has started, I will refund you in full. If I've already created a sketch, I will refund 70% of the total paid, and if I've already started working on coloring and shading, I'll refund 50% of the total paid.

If the work is nearly done, I will not issue any partial refund.

Copyright and Commercial Use:

3.1 - I retain all the rights to any of my works, and buying my services/artwork does not grant you reproduction rights unless a legal contract is involved.

I may use the works I've created for my online portfolios, galleries, prints, etc.

3.2 - You are not allowed to modify, reproduce or sell any of my artworks without my permission. This includes any kind of crypto or NFT transactions!

3.3 - You are not allowed to use my artwork for any kind of AI training!

General:

4.1 - During the work process I will send you low resolution or watermarked image files as samples.

You will receive the full resolution image(s)/file(s) with my signature via email only once the work is finished, and I have been paid in full.

4.2 - All of my commissioned artwork is delivered digitally – I will not deliver or send any physical prints or items.

4.3 - I retain the right to cancel or reject commissions for any reason (such as inability on my part, dislike towards the subject matter, disrespectfulness of the commissioner, lack or infrequent communication, etc.) Should a cancellation occur after a payment is made, clause 2.2 applies.